

Corporate Flyer Service (CFS)

CFS Overview

Receive CFS Coupons

Link Before Check-in

Enjoy CFS

Review



Cards to Coupons

CRP contact gets CFS e-coupons with **one year validity** based on the company's half-Yearly Flown Revenue



Get Your code

CRP contact redeem coupon service codes via CI Corporate Extra website and send to travelers.



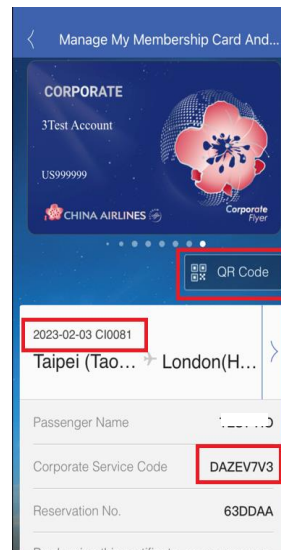
Link to the Flight

Either one:

1. The traveler can link CFS code to the flight through CI App.
2. CRP contact can link a CFS code for the traveler via the CI Corporate Extra website as well.

90mins before STD

A single CFS certificate



Manage Reports

Corporates can manage their CFS via Corporate Extra website.

Benefits

1. Hassle Free, No More Corporate ID Check at Airport.

With the digital certificate, there is no more CFC card, employee ID and business card check at the airport.

2. Travel together, Enjoy together.

Everyone travel together can enjoy VIP lounge and other CFS together by using CFS.

3. Swift Access to China Airlines CFS Service.

Corporate members can get the CFS service code and link it to the traveler's flight anytime. Traveler can also use the code via China Airlines App on his/her own too.

4. Corporate Friendly, Streamline Your Internal Process.

China Airlines provides your business an easy and convenient online platform to manage your CFS Coupons and reports instead of distributing physical corporate cards.

User Guidelines

	RULE
1	A traveler must be a Dynasty members with downloaded CI APP on their mobile devices and link the CFS code 90 minutes prior to scheduled departure time.
2	a. Applicable for travelers holding tickets must be issued by either CI(297) or AE(803) and applies only to CI and AE self-operated. b. Not applicable to G class/DM00 tickets.
3	Linking Methods(Either one): a. A traveler can link service code to the flight via CI App. b. A company contact can link the CFS Code to employee's flight via CI Corporate Extra website
4	A service code can only be linked to a single sector. TWO CFS codes are needed for return flights.
5	Link before check-in: CFS code must be linked before check-in (including online check-in). When this linked flight was check-in, the service code cannot be linked to another flight.
6	Multiple flights: Link all CFS codes to the multiple sector flights before check-in, especially if travelers would like to check to the final destination.

User Guidelines

	RULE
7	Change flight voluntarily : Travelers MUST re-link the CFS code to the latest flight.
8	Change flight Involuntarily : If the traveler flight change is caused by force majeure factors. The CFS certificate will be updated automatically when the traveler confirms the new flight via App.
9	Flight cancellation (either voluntarily or not) : No action needed for CRP and the traveler. The service code linked to the previous flight can be re-link to another flight with its validity. Please note that the code is non-transferable.

Instructions for Business Traveler

A Traveler's Guide to CFS

Link a service code

*90 minutes prior to the schedule departure time

*Link before check-in

Step1 :

Get a service code from the contact person of your company



Step2 :

Instructions

- How to link/relink to a flight via CI App
- How to check your CFS certificate
- When you can't find your flight
- When your flight is changed involuntarily

Review/active your CFS certificate which will be saved in offline mode



The certificate can be viewed/used when there is no internet connection and automatically deleted after 72 hours of the flight departure.

Show your digital certificate at the airport and inflight to enjoy CFS

At the airport:

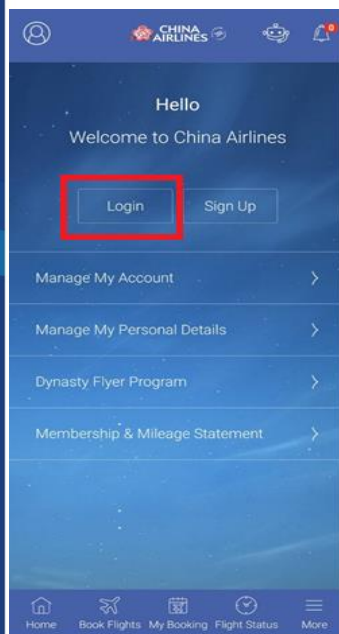
1. Baggage drop off at Gold member counter when check-in online or by self-check-in Kiosk.
2. Priority baggage handling.
3. Access to China Airlines airport VIP lounges when traveling on self-operated international flights of China Airlines and Mandarin Airlines.
4. Priority boarding

In-flight:

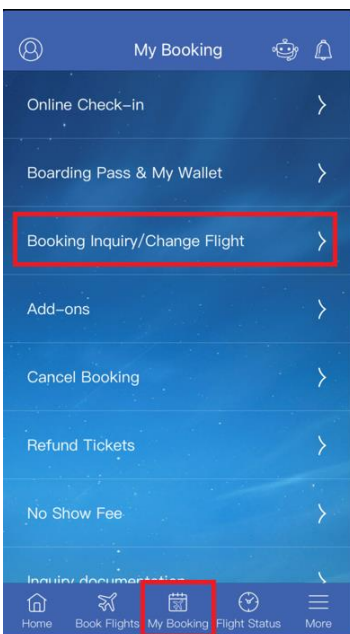
In-flight duty-free discount equivalent with that of Gold members (excluding cigarette and some selective items).

Link/re-link to your flight via CI App

1. Log in your Dynasty member account.



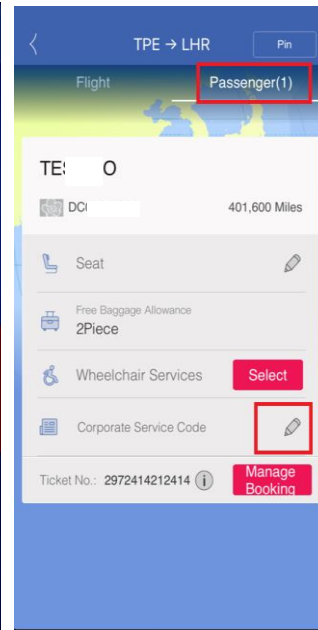
2. 【 My Booking 】-> 【 Booking Inquiry/Change Flight 】



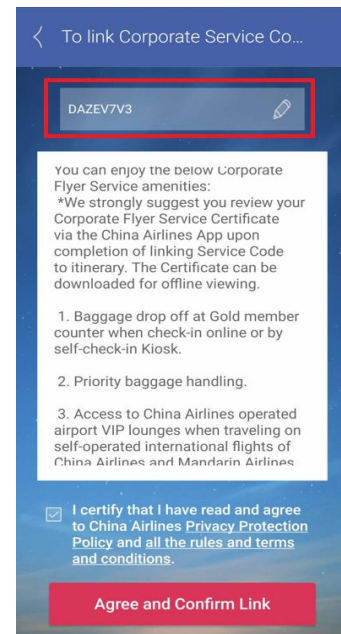
3. Choose your target flight.



4. Go to 【 Passenger 】 -> Click the pencil icon



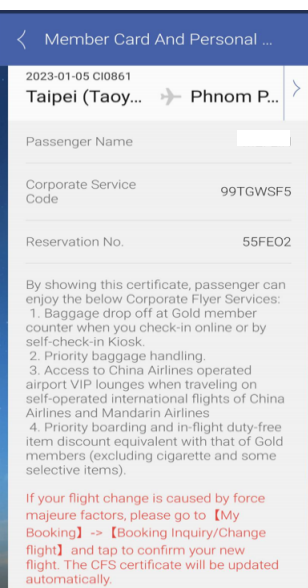
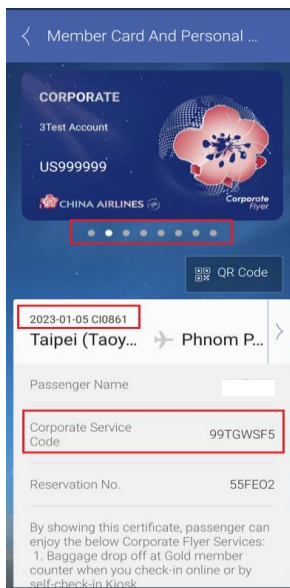
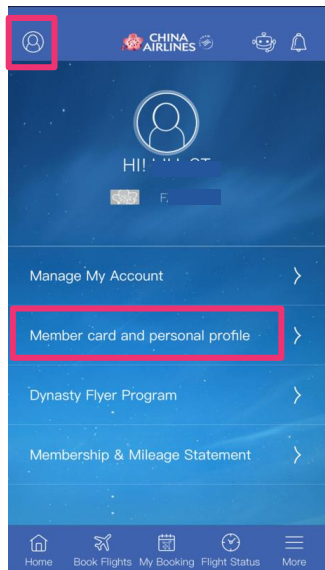
5. Input your code and confirm to link.



Check CFS certificate and enjoy

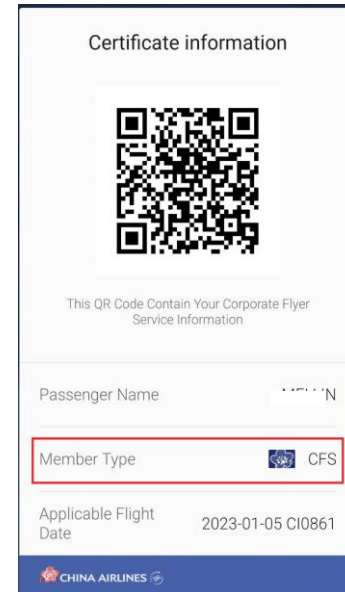
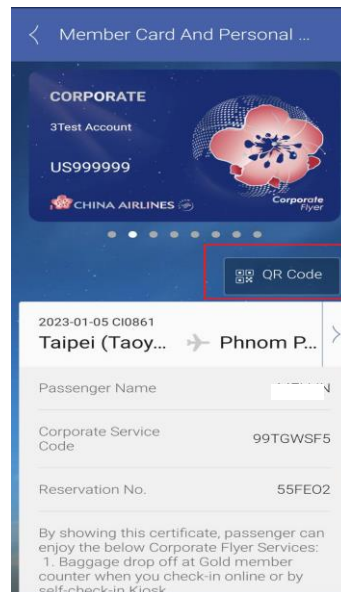
Check your digital certificate after linking

1. Click the member icon
2. Check the CFS certificate (if you have more than one, slide to find out)



Show QR code to get inflight duty free discount

1. Click QR Code
2. Present it in-flight



When you can't find your flight

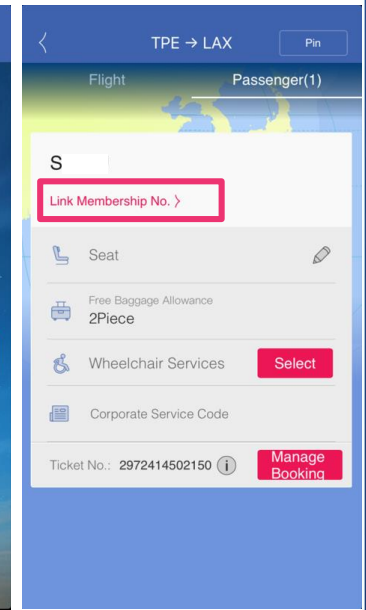
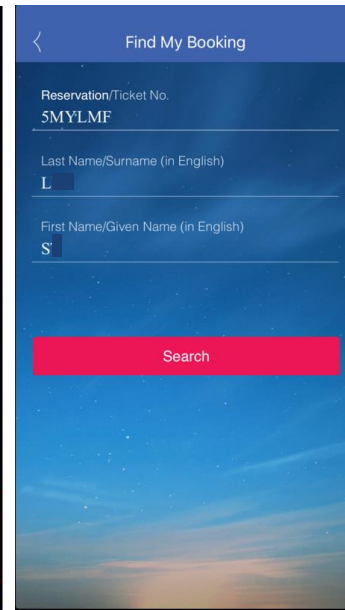
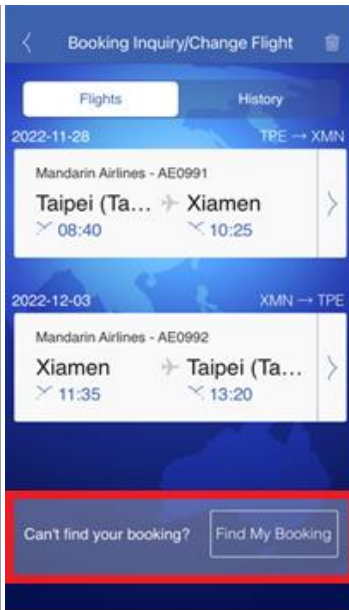
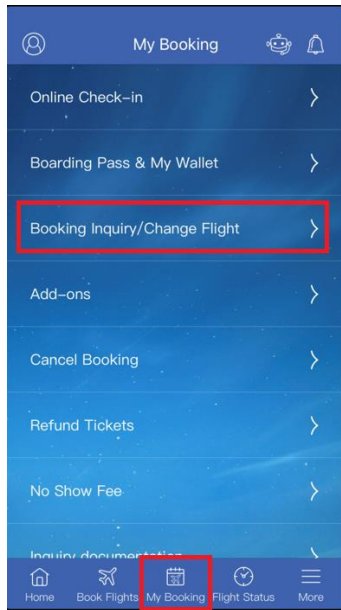
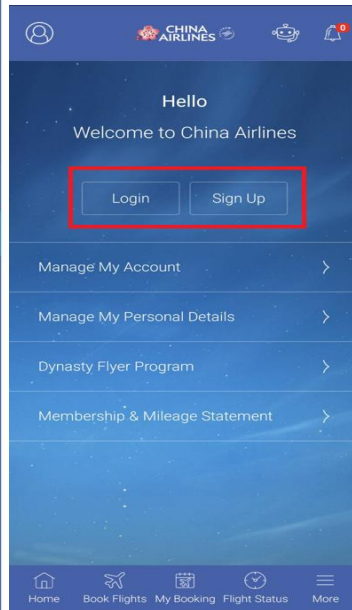
1. Log in your Dynasty member account. If you are not a member yet, please sign up to get start.

2. 【 My Booking 】 -> 【 Booking Inquiry/Change Flight 】

3. Scroll down to 【 Find My Booking 】

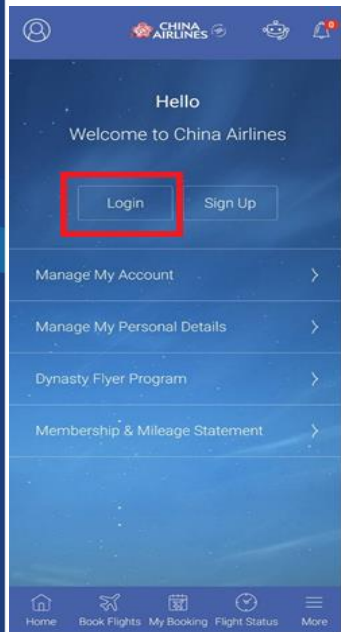
4. Input Your reservation info. Get your flight on list and select to link

5. Click 【 Link Membership No. 】 to confirm. Now you are able to link the light!

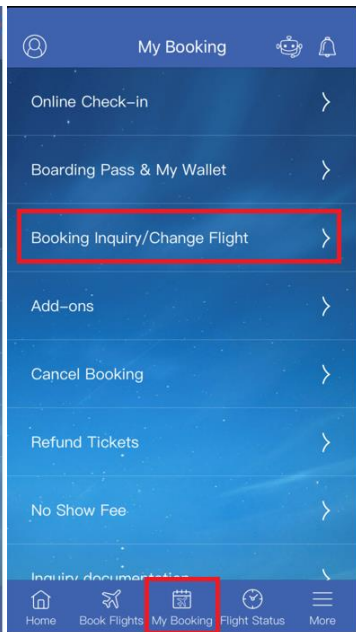


When your flight changed involuntarily

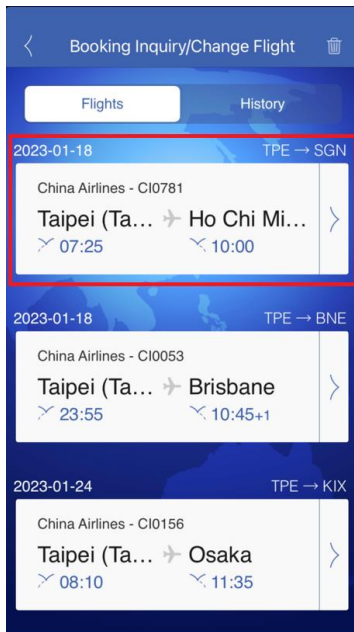
1. Log in CI App



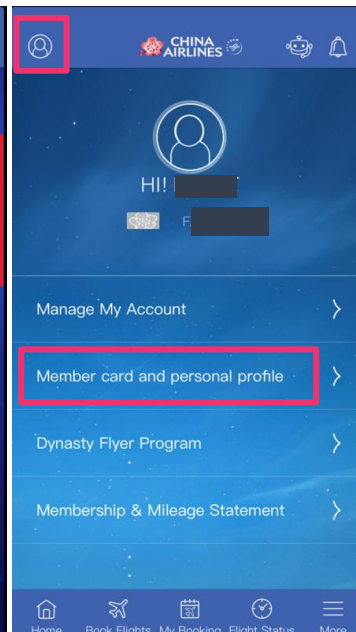
2. 【 My Booking 】 -> 【 Booking Inquiry/Change Flight 】



3. Tap to confirm your new flight



4. Go back to tap member icon-> 【 Member card and personal profile 】



5. Get your latest CFS certificate

